

# Model for Successful Implementation of Continuous Improvement

**A Model for Successful  
Implementation of Continuous  
Improvement**

Presented by  
**Deva Industries, Inc.**  
 An Organizational Development Company

Founded in 1991

1818 SE 37th Street  
 Cape Coral, FL 33904  
 Phone: (239) 540-0388  
<http://www.devaindustries.com>

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## Discussion Topics:

- What is Continuous Improvement
- Why does implementation often fail
- How to increase chances of successful implementation
- Demonstration of a tool that helps organizations overcome some of the obstacles to better manage change and continuous improvement

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## Continuous Improvement

Systematic approach used by work teams to eliminate non-value-adding activities, and continuously improve how things are done with measurable results that are directly related to business strategy, plans and goals.

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## Why Do CI Initiatives Fail?

- Lack of or inconsistent Management support and involvement
- Corporate culture and attitudes
- Lack of employee involvement
- Lack of competency in process improvement
- Inappropriate Metrics
- Reward system promoting conflicting behaviors
- Treated as event rather than continuous process
- Processes not aligned with strategy & plans
- Undocumented processes
- Poor communication
- Viewed as cumbersome/costly to maintain

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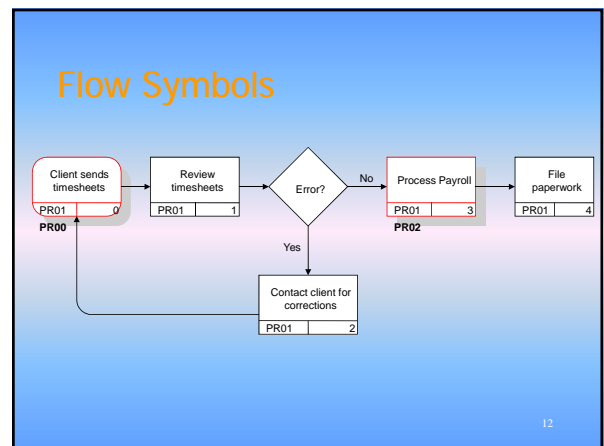
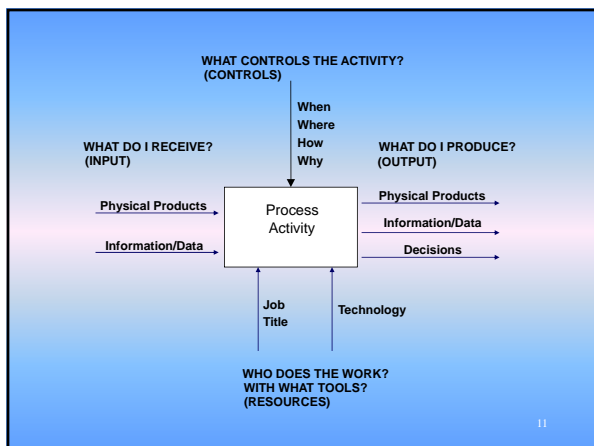
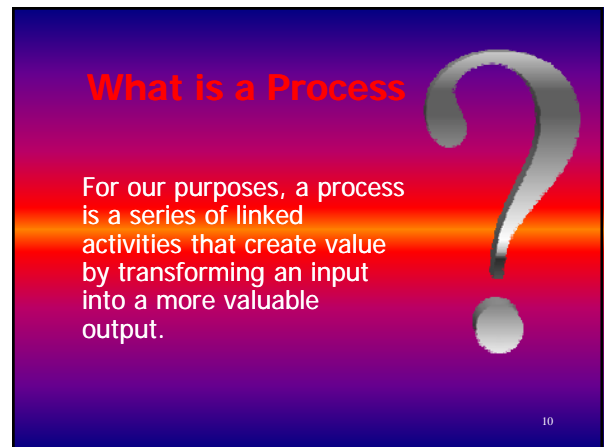
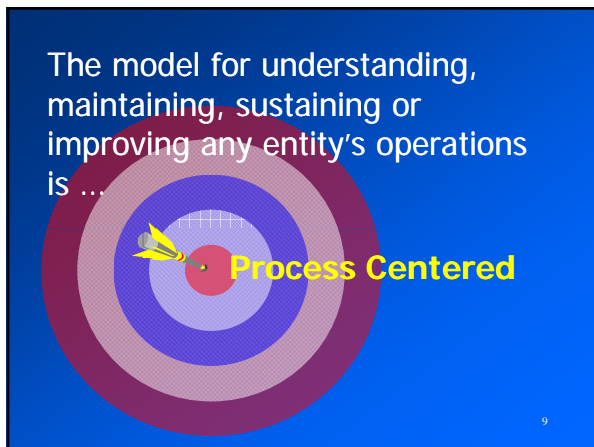
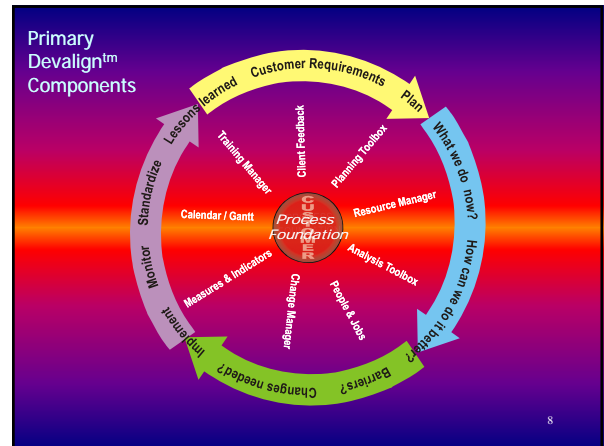
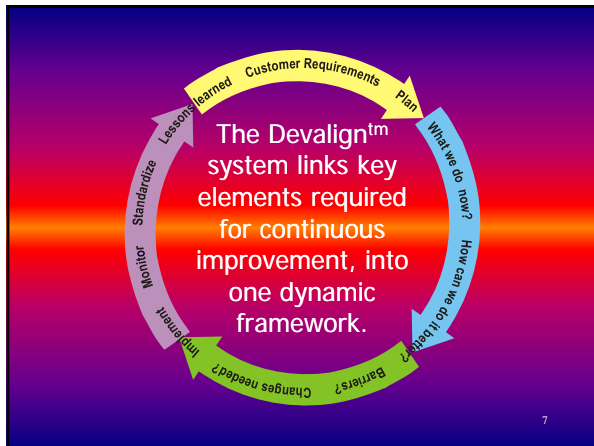
## How can we increase chances for success?

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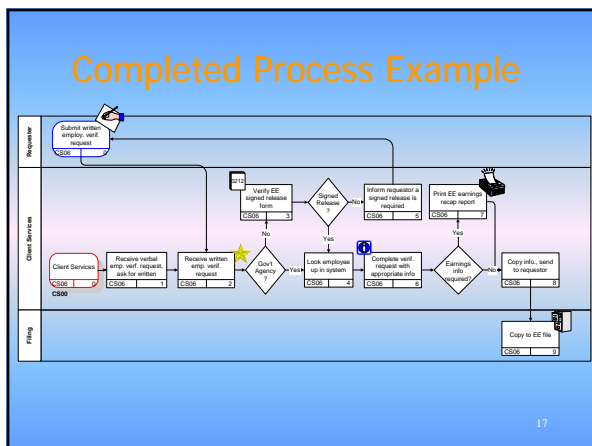
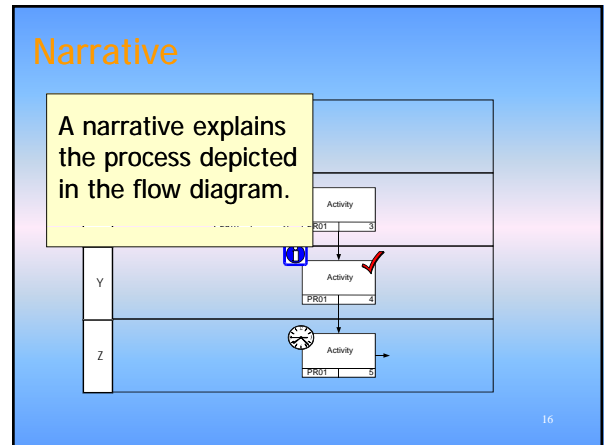
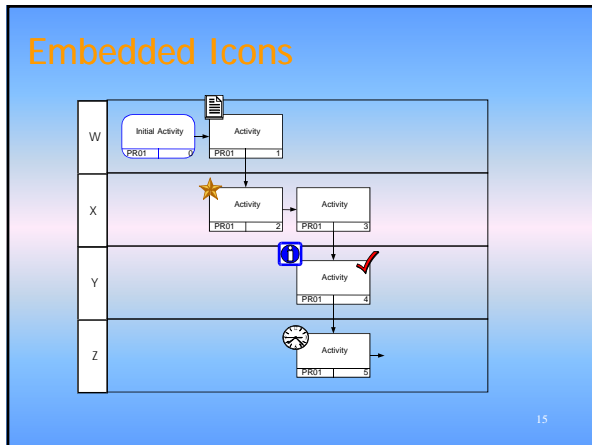
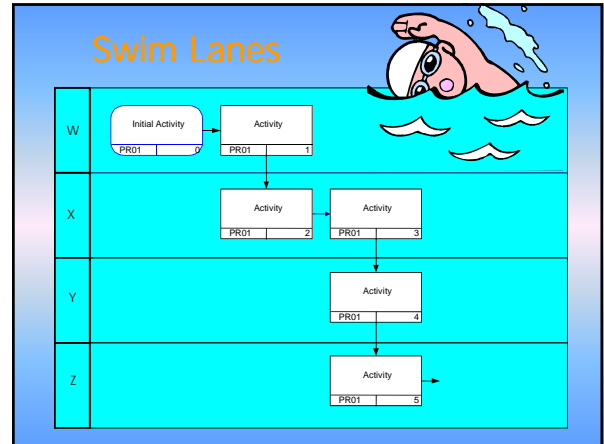
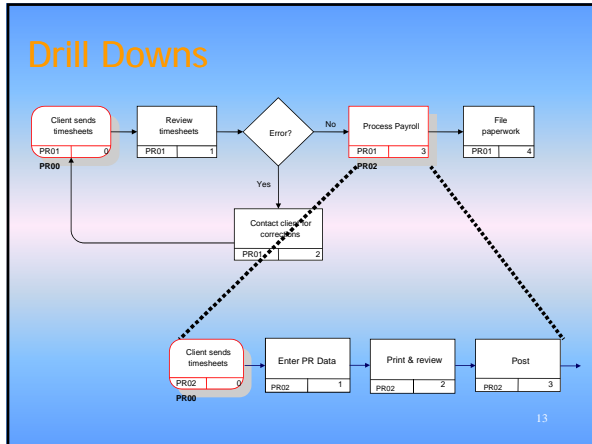
## Success Factors

- Strong management support & involvement
- Embedded in existing work – a way of life/culture
- Processes aligned with strategy, plans and objectives
- Ties metrics and performance measures back to desired outcomes
- Involves all employees
- Motivates management & provides consistency
- Includes tools to help build competencies
- Facilitates communication – automated notifications
- Decentralized, easy maintenance using existing technologies
- Can evolve with an organization

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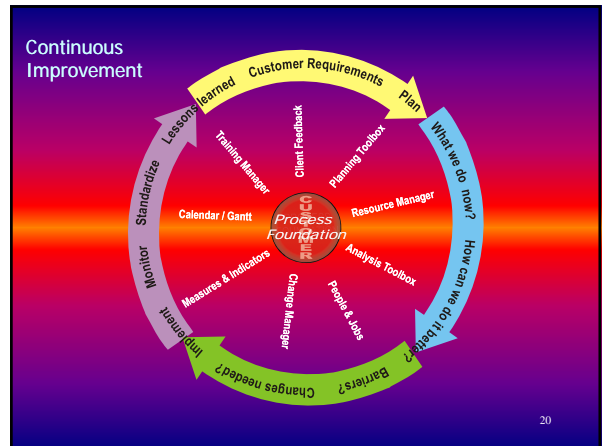


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## Dealign Uses

- Education/Training
- Operational Baseline
- Troubleshooting
- Productivity & Efficiency
- Resource Management
- Job Responsibilities & Relationships
- Performance Evaluation
- Sales Advantage
- Consistent Exportable Operations
- Planning
- Acquisition/Merger
- Software Analysis
- Activity Workflow Management
- Regulatory compliance (ISO, Sarbanes-Oxley, SAS70 & other)
- Disaster Recovery Change Management
- Others can be added as company evolves

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# Discussion

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